



SMILE Philosophy & Three Next Steps

At Camp Connect, we follow and live out our Smile Philosophy which is teaching all of our campers that they should live with love, kindness and respect.

S - Sharing (play as a team)

M - Manners (be respectful of people and space)

I - Including others (be kind and inclusive)

L - Lend a Hand (help out when you can)

E - Encourage others (we are all winners together!)

THREE NEXT STEPS

Campers who cannot meet these expectations will follow our three next steps:

1. a verbal warning
2. cool-down time while watching the activity,
3. cool-down time away from the activity (accompanied by lead staff)

Further actions include being removed from the program. Any hands-on actions, bullying or harassment towards other campers or staff members will not be tolerated and will result in being sent home from the program. Refunds are not available for those who have been sent home.

Fostering Healthy Relationships

We understand that not everyone will be best friends or always get along, but we do expect for all people to be kind and respectful to others. We encourage parents to have a conversation with us if you have a concern about your child. Camp Connect staff will only discuss matters regarding the camper(s) in your care. Camp Connect will not tolerate verbal, written or physical conduct that creates an intimidating, offensive or hostile environment.