



## **REFUNDS & CANCELLATIONS**

We understand that plans may change! This refund and cancellation policy was created to give parameters for cancellation notices and refunds.

### **Greater than 29 days cancellation notice = 90% refund**

If a cancellation notice is received more than 29 days before the camp start date, 90% of the camp registration fee can be refunded. The remaining 10% is an administrative charge.

### **Between 14-29 days cancellation notice = 50% refund**

If a cancellation notice is received more than 29 days before the camp start date, 50% of the camp registration fee can be refunded.

### **Less than 14 days cancellation notice = no refund**

If a cancellation notice is received less than 14 days before the camp start date, refunds are no longer available.

**Refunds are not available for campers who are sent home or removed from the program for any reason.**

### **What if my child is sick?**

Cancellations due to illness are eligible for a 90% refund, ONLY IF another registration is able to fill the spot. This includes if your child becomes ill with COVID-19.

### **Illnesses**

Children who are showing symptoms of cold, flu, fever, COVID-19, and any other illness that can be spread, should remain home until feeling better. If a child begins experiencing a symptom while at camp will be asked to be picked up early and should not return until feeling better.