



LATE PICK-UP FEES

Arrival for pick-up after the scheduled time is subject to additional fees to cover the cost of overtime for the staff members.

Regular pick-up time is from 3:45 to 4:00pm

1. If a child is not registered to stay for aftercare, parents/guardians are subject to a late charge of \$10.00 and must pickup by 5:30pm.

After care pick-up time is 5:30pm at the latest

2. If a child is registered to stay for aftercare but is pick-up after the scheduled pick-up time of 5:30 pm, **the fee is \$2.00 per minute of overtime.**

What happens if the parent/guardian does not show up on time?

Staff will proceed to call the parent/guardian. If the parent/guardian is not reached, the alternate parent/guardian and/or emergency contact will be notified. If all contacts listed on the registration form are unreachable for a long period of time, the police will be notified.

How can I pay for the late fees?

Cash or e-transfer can be accepted for late fees. Cash should be paid at the time of pick-up, or a screenshot of the e-transfer confirmation is sent to the Camp Director. *Fees must be paid before the child is able to return to the program.*

My schedule changed, can I add-on before/aftercare?

Usually yes. However, this depends on the amount of staff coverage available on each day. If staff are unable to keep the proper staff to camper supervision ratio, your request may be declined. We suggest to give the Camp Director as much notice as possible to ensure staff are ready and available to provide the additional care you are looking for.